**ARRM Cares Nomination: Shelley Peltier *English House  
Years of Service: 32***

***Professional Integrity:*** Explain how the individual has supported persons served while maintaining high standards to benefit persons served, co-workers, and the organization

Shelley doesn’t do this for just this woman. This is her approach when working with all six people in the home. From making sure the local church clergy faithfully visits every week to bring communion and pray with one woman, to coordinating Girl Scout troop visits for the craft lovers in the house, to organizing WWF wrestling matches for the guys who love these events—Shelley does it all! Over the years, Shelley has recruited her family and friends to help with events, and to this day, those relationships continue! Now, they routinely visit and ask Shelley what they can help with, instead of Shelley asking them.

During this unprecedented staffing crisis, Shelley has worked endless hours to make sure every shift is covered, every family member is welcomed, and most importantly, making sure the people we support are living their best lives doing the things they LOVE! Shelley is one of our “Gold Star” managers! Even though our dear friend lost her battle with cancer, I am sure she felt the love of everyone she touched, but especially the LOVE from Shelley.

***Networking Supports:*** Explain how the individual has advocated to connect persons served with natural support systems. Explain techniques the DSP has used to connect persons served with natural supports

This woman LOVED vacationing in Branson, Missouri! Her favorite performer was Irish singer Daniel O’Donnell. Shelley ordered playing cards with Daniel O’Donnell’s picture and placed them in a box that this woman could keep close to her when she was in hospice care. This woman held on tight to the box of her treasured Daniel O’Donnell cards. Shelley knew this would bring her comfort. (Even more so than the lavender-soaked cotton balls that Shelley thought might relax her – she didn’t love those and threw them on the floor!). Shelley even made sure Daniel O'Donnell’s music was playing as her life’s journey came to an end.

This woman LOVED her brother and sister-in-law. When they were out of state for a month, Shelley assured her that she would be able to FaceTime with them every day. This helped her family stay updated on their loved one’s care, but more importantly, this woman never felt disconnected from her family while they were thousands of miles away. This meant the world to her!

***Creative, Innovative, Person-Centered Approaches to Services:*** Explain how the individual has personalized services for persons served and how they have demonstrated an ability to develop and implement new person-centered approaches while demonstrating successful results.

This is a LOVE story! But while most love stories have a happy ending, this one is bittersweet.

Last week, we lost a beloved friend who had lived with us for 29 years and whom Shelley worked with closely. Her passing left a hole in her heart!

Throughout this individual’s cancer journey, Shelley helped her connect to the things she loved. This woman LOVED everything Christmas! She never wanted to take the Christmas tree down. And so, Shelley made sure it never was! She transformed it into a Valentine tree, adorning it with hearts and all things pink and red. By Easter, the tree was covered in carrots, bunnies, and colorful eggs. And for Cinco De Mayo, red-hot chili pepper lights and small sombreros adorn the tree.

This woman also LOVED Pepsi! Every day, Shelley would remind our Environmental Services Coordinator, Shawn, to bring her a Pepsi. On the rare occasion he forgot, he would run to the store for one. Finally, Shelley decided hiding a case in her office was more convenient for Shawn than going to the store. And to carry on that tradition, Shelley is even coordinating a Pepsi tablecloth to be used at her memorial service!