

Employee of the Year Nominations – Nick LeBrun

"Nick started at Phoenix February 17, 2022, as an Appointment Coordinator, but we have found he is much more than that! Nick was eager to learn all the aspects of his position and he has excelled at it. Nick is completing appointments for several houses and learning about all the individuals he is caring for. Not only is he facilitating appointments at his designated homes, but he also willingly offers assistance to other homes needing planned or last-minute appointment coverage.

Nick problem solves situations to make sure everyone's needs are met. If he has conflicting appointments, he reaches out to others to find the coverage needed so appointments are not missed or cancelled. He proposes solutions and options to coworkers and family members when presented with a task he may not be able to do. He sees things through to completion! His written and verbal communication is professional, and he responds to emails timely.

Nick took on a project of trying to help individuals assure they have medical transportation and Metro Mobility certification. Nick has gone above and beyond his Appointment Coordinator role, including working DSP hours at the homes when they are in need on weekdays, weekends, and even holidays.

Nick has also done an exceptional job planning or facilitating community outings with the individuals, including to Mall of America, state fair, family visits, and he even offered to bring someone to a Vikings game on Thanksgiving evening. Barely two months into his job, Nick also offered to take Sue on Easter Sunday to visit her brother. This was so important to Sue and her brother! Nick always keeps it person centered. He helps stressed family members feel calm, and his communication with guardians, parents, and other family members is always so full of courtesy and respect. So many people have commented on how impressed they are with Nick and all the tasks he takes on. He is a joy to be around. Thank You so much Nick for all your hard work and dedication! It does not go unnoticed."