

With Phoenix Since Nearly the Beginning

Diane has been at The Phoenix Residence going on 42 years in October! Wow, where did that time go? All I can say is it's been a great all-around experience! We started out in the big building on Robert Street, where there were 48 residents, and now she is at Ludden House in Mounds View with five other people.

Having my sister at The Phoenix Residence has shown me many different perspectives. I remember when Diane went for weekend visits, that would eventually become her new home when I was just a little girl. Although I missed her terribly and didn't really understand why she wanted to leave, as I got older, it became very clear!



She loves the house that she calls home and everyone there is like family to her! The staff at Phoenix are great! They are caring, compassionate, understanding, and have a lot of expertise! They treat residents like their own family. The medical and nursing staff are also great to work with.

Diane has a place where she is with other individuals that are just like her in most ways. They all require constant care with help from trained people 24 hours a day. From the nurses to the on-site staff, the social workers, and many others who are involved in creating a world where she can flourish and where she feels safe and loved.

Phoenix host parties and group outings. They keep us informed of new laws and top issues happening in the legislature. Residents are very happy and are busy while at home. The home is kept clean, pleasant and safe, which includes having security cameras and the doors locked.



This is a great place for our loved one to have a safe haven at all times! We are so glad we made the right choice for her; she is very happy! Now she is living everyday with housemates that she can bond with. Her housemates are always around and they're helping each other survive in a world that is sometimes hard to navigate and can be really cruel. But you can go and visit her, and that world seems to go away. The laughter, the shared meals, watching TV together, or in each other's rooms hanging out. Sometimes their exchanges can be breathtaking! Diane lives where she wants to live! This is her new family and she's happy and thriving every day.

I feel blessed that she has a normal life, because at the end of the day, her needs aren't much different than ours. She wants to be happy, to be safe, to have people around who she gets to love every day; she's grateful for her house. As much as I love and adore her, I have to realize she wants the same from her house as I do from mine. We love, support and respect each other's families forever!

Rose Joarnt & Nancy Trautman, Mother & Sister of Diane